

Frequently Asked Questions

- This page contains questions frequently asked by other TRIP users.





TRIP External (Full Access)

File Maintenance: Allows you to establish new debts, change the balance of an existing debt, or change the name and address of an existing debt.

[File Maintenance](#)

View/Receive Files: Allows you to view or download an agency's file maintenance, balance verification or posting notice files, or generate an account inventory.

[View/Receive Files](#)

Send File: Allows you to send a file to DOR.

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Taxpayer Debt Summary: Allows you to query and get the taxpayer debt information.

[Debt Summary](#)

Request Authorization: Allows you to request authorization for additional members of your staff to select agencies.

[Request Authorization](#)

FAQ's: Displays information about DOR's refund interception program and contains a list of frequently asked questions.

[FAQ](#)

Logout: Logs you out from the TRIP External (Full Access) module.

[Logout](#)

Messages

[TEST 1 MODIFIED\(05/17/2006\)](#)[NEW LEGISLATION\(04/21/2006\)](#)[TEST 3\(04/21/2006\)](#)[TEST 4 MODIFY AGAIN\(04/21/2006\)](#)[TEST 2\(04/21/2006\)](#)[THOSE THAT SHALL NOT BE NAMED
\(04/21/2006\)](#)[NO DOGS ALLOWED\(04/19/2006\)](#)

Click on the 'FAQ' button to go to the 'Frequently Asked Questions' page.



Refund Interception for State Agencies & Local

Governments

Frequently Asked Questions

- [1. What kinds of debts are eligible for this program?](#)
- [2. How can I obtain social security numbers for the administration of this program?](#)
- [3. What appeal rights apply to this program, and how are disputed claims handled?](#)
- [4. What should be done in the case of bankruptcy?](#)
- [5. If an individual owes money to more than one agency, what is the priority of those debts?](#)
- [6. What should I do if an individual pays off all or part of their debt?](#)
- [7. I just received a refund setoff check from DOR. How do I figure out how to apply this money?](#)
- [8. Why did I receive a balance verification notice, but not a posting notice?](#)
- [9. Someone at my agency with access to TRIP just left my agency. What should I do?](#)
- [10. How can I tell if one of my debts was accepted or if it was rejected?](#)

1. What kinds of debts are eligible for this program?

Wis. Stats. 71.93, which applies to state agencies, defines a debt as "an amount owed to a state agency that has been reduced to a judgment" that exceeds \$20. Also, specific types of debts owed to the Department of Workforce Development, Department of Corrections, Department of Health and Family Services, and Department of Military Affairs are also eligible (please see the statute for these specific references).

Wis. Stats. 71.935, which applies to local governments, defines a debt as "a parking citation of at least \$20 that is unpaid and for which there has been no court appearance by the date specified in the citation or, if no date is specified, that is unpaid for at least 28 days; an unpaid fine, fee, restitution or forfeiture of at least \$20; and any other debt that is at least \$20, except debt related to property taxes, if the debt has been reduced to a judgment or the municipality or county... has provided the debtor reasonable notice and an opportunity to be heard with regards to the debt."

This is the 'Frequently Asked Questions' page. Clicking on any of the hyperlinked questions will take you to the answer to that particular question.

View Messages

- From time to time the TRIP Administrator will post messages on the Main Menu page.
- These messages might contain information about recent law changes, or
- Notify you of system outages or maintenance, or
- Provide other useful information.





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and contains a

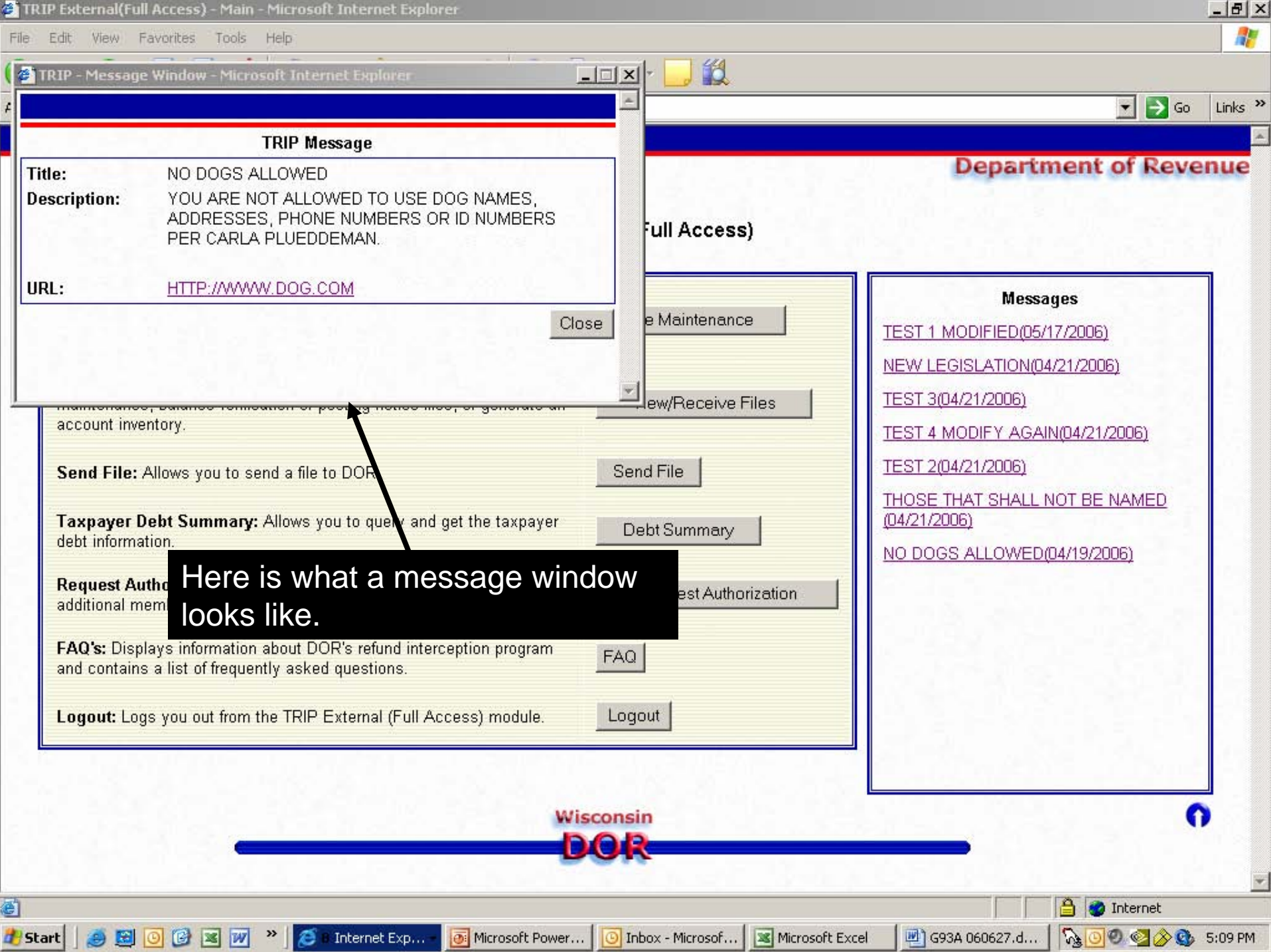
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Message titles are displayed in this box. Clicking on any of the hyperlinks will open a window with that particular message.

Messages

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\(04/21/2006\)](#)[NO DOGS ALLOWED\(04/19/2006\)](#)



TRIP External(Full Access) - Main - Microsoft Internet Explorer

TRIP Message

Title:

NO DOGS ALLOWED

Description:

YOU ARE NOT ALLOWED TO USE DOG NAMES, ADDRESSES, PHONE NUMBERS OR ID NUMBERS PER CARLA PLUEDDEMAN.

URL:

[HTTP://WWW.DOG.COM](http://www.dog.com)

Close

Here is what a message window looks like.

Department of Revenue

Full Access)

New/Receive Files

Send File

Debt Summary

Request Authorization

FAQ

Logout

Messages

[TEST 1 MODIFIED\(05/17/2006\)](#)

[NEW LEGISLATION\(04/21/2006\)](#)

[TEST 3\(04/21/2006\)](#)

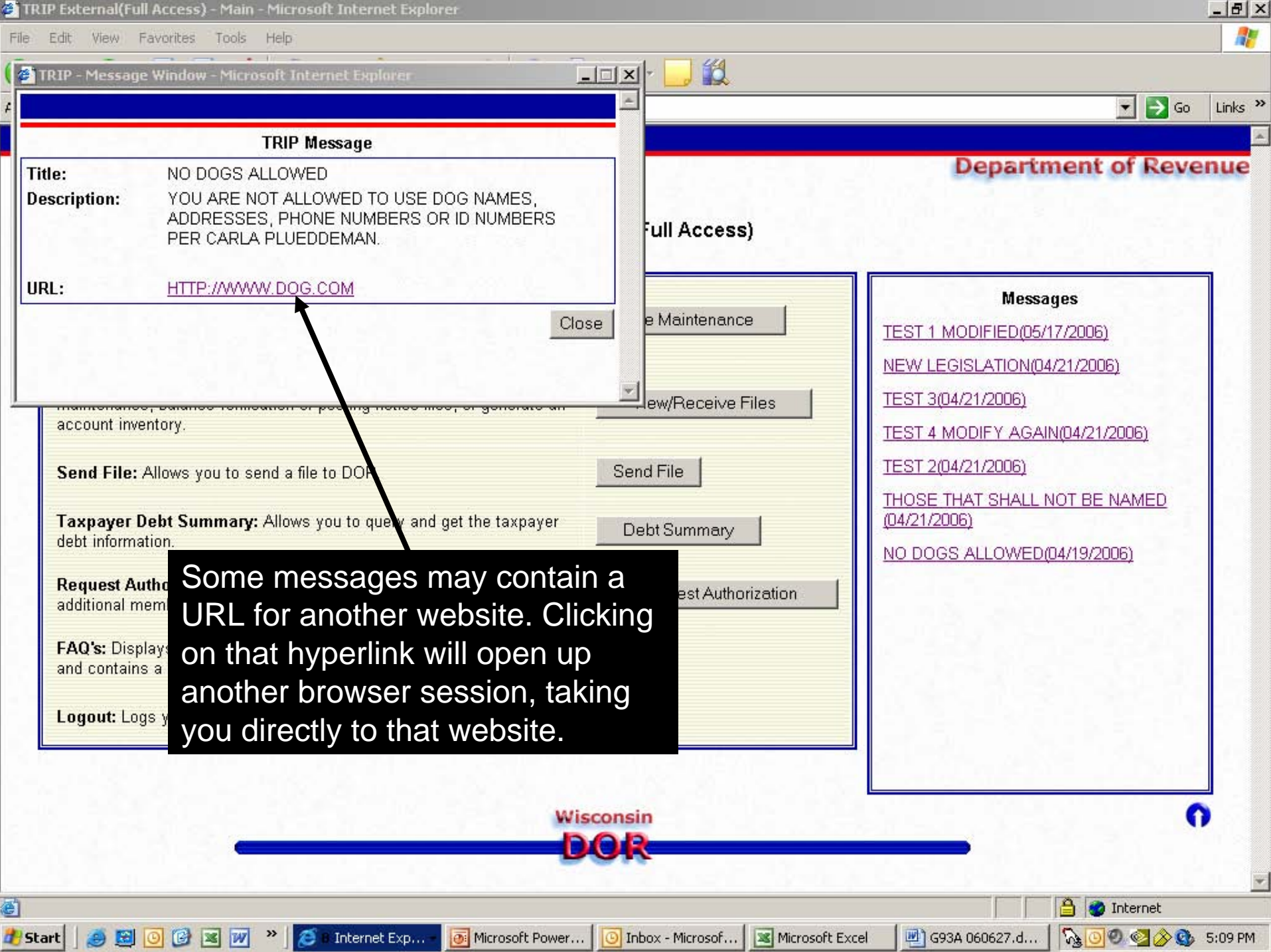
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Wisconsin
DOR



TRIP Message

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Description: YOU ARE NOT ALLOWED TO USE DOG NAMES, ADDRESSES, PHONE NUMBERS OR ID NUMBERS PER CARLA PLUEDDEMAN.

URL: [HTTP://WWW.DOG.COM](http://www.dog.com)

Close

Some messages may contain a URL for another website. Clicking on that hyperlink will open up another browser session, taking you directly to that website.

Department of Revenue

Full Access)

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Wisconsin
DOR



Logging Out

- As previously mentioned, you can log out from the TRIP application from any page within the application.
- Or from the Main Menu page.





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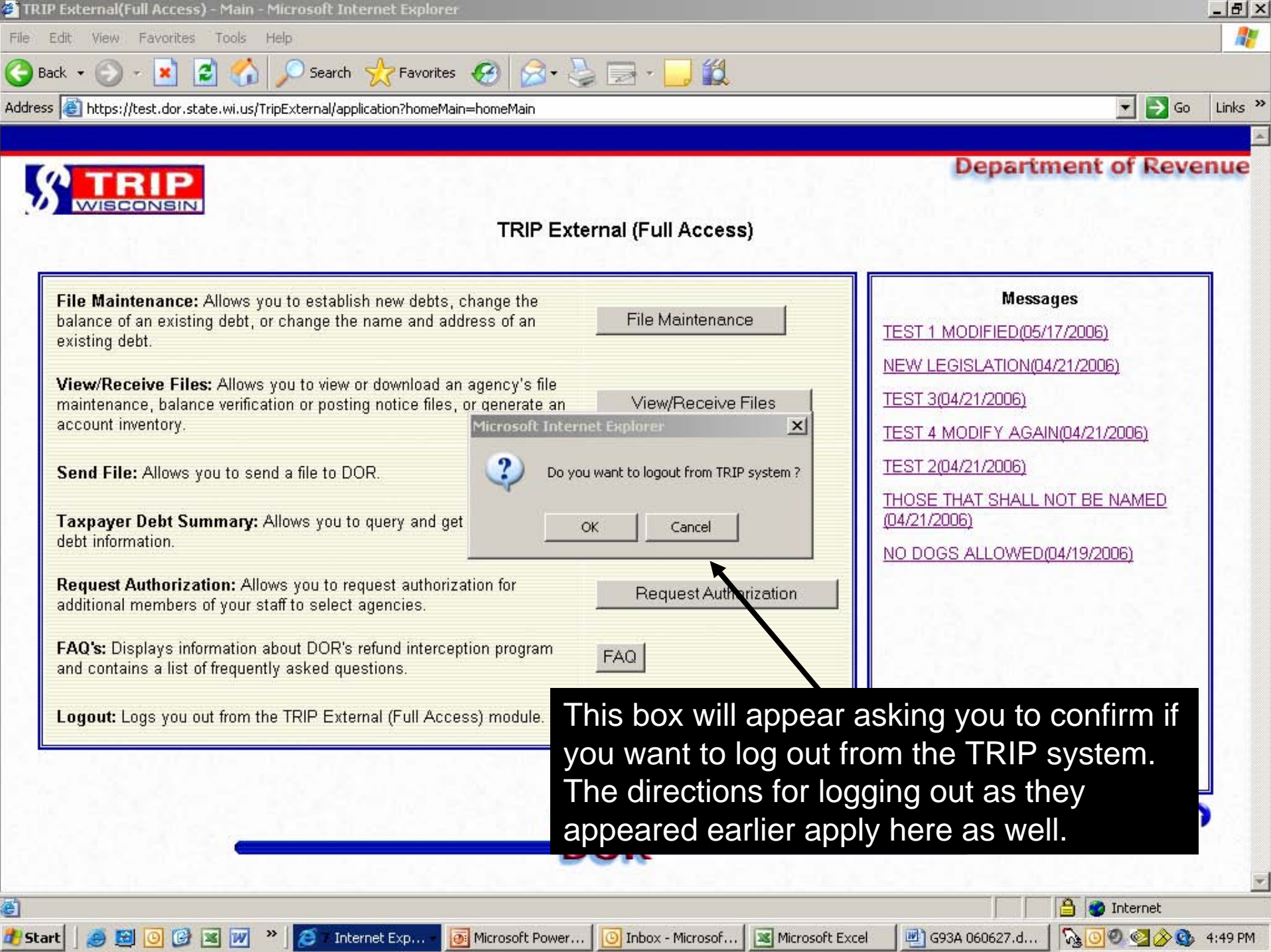
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To log out from the Main Menu page, click on the 'Logout' button.



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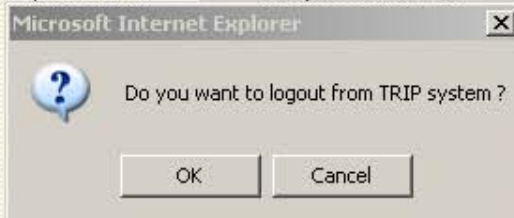
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This box will appear asking you to confirm if you want to log out from the TRIP system. The directions for logging out as they appeared earlier apply here as well.



If You Have Any Questions

- Please call or e-mail Fred Bahr with any questions or comments.
- Phone Number = 608-266-8517
- E-Mail Address = fbahr@dor.state.wi.us

